

## NONDISCRIMINATION & ACCESSIBILITY STATEMENT

### Notice Informing Individuals About Nondiscrimination and Accessibility Requirements

ECPC Pain Specialists complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ECPC Pain Specialists does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

#### **ECPC Pain Specialists:**

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Amy Chernault. If you believe that ECPC Pain Specialists has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Amy Chernault, Director of Finance, 2080-B W. Arlington Blvd., Greenville, NC 27834, 252-752-2140 ext. 101, [achernault@ecaa.com](mailto:achernault@ecaa.com). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Amy Chernault, Director of Finance, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue SW., Room 509F, HHH Building  
Washington DC 20201  
1-800-868-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>